# Current and Future Institutional Research Reporting Resources

CUNY INSTITUTIONAL RESEARCH AND CUNY ASSESSMENT COUNCIL JOINT RETREAT JUNE 14, 2013

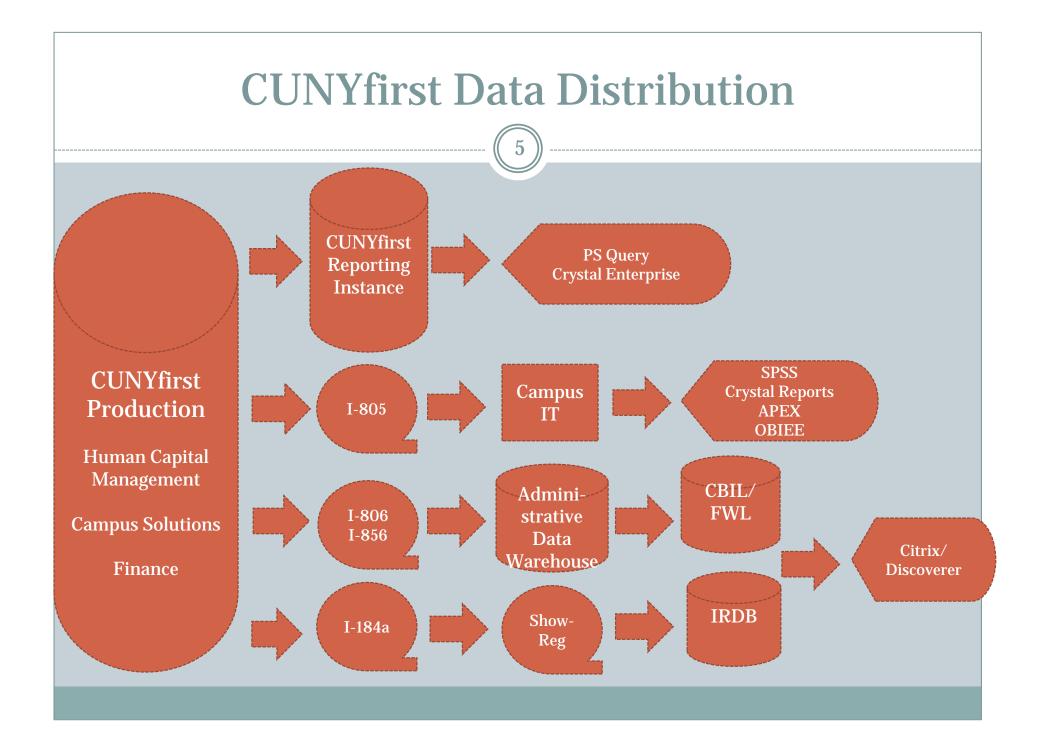
# Speakers

- Ariel Cohen (OIRA) Overview
- Judith Ullman (CIS) PS Query, I-806/ADW, CEMLI Search Tool
- Piotr Kocik (Hostos) I-805 Extract
- Ariel Cohen (OIRA) I-184a Extract, CBIL, IRDB
- Mark Casazza (OIRA) Future Reporting Resources



### **Overview of CUNY Reporting Resources**

Data Sources	Timelines	Available data	Level of Transformation	Platforms/ Tools for Access
CUNYfirst Reporting Instance	Daily (1-day lag for Reporting Instance)	All HCM, CS, and Finance data are available.	Low: Effective dating, predefined joins, and canned queries	PS Query
I-806/I-856/ ADW	Daily	138 CF tables, Limited set of HCM and CS data	None	SQL and Crystal Enterprise
I-805 extract	Daily	Enrollment and testing data	Low	SPSS, Crystal Reports, APEX, and OBIEE
I-184a extract	On demand	Show-Registration, Performance, and Graduation data	Moderate: Effective dating and 19 computed fields	SPSS
CBIL	Daily (1 ½-day lag)	Five semesters of admission and enrollment data; Faculty Workload	Moderate: Computed fields similar to those in IRDB History Facts	Oracle Discoverer
IRDB	Term-based census data	1990 to present	High: Optimized for reporting trends and outcomes	Oracle Discoverer
Future reporting resources	POC: Summer 2013			Oracle Data Integrator, OBIEE



# Reporting Instances PS Query

#### **JUDITH ULLMAN**

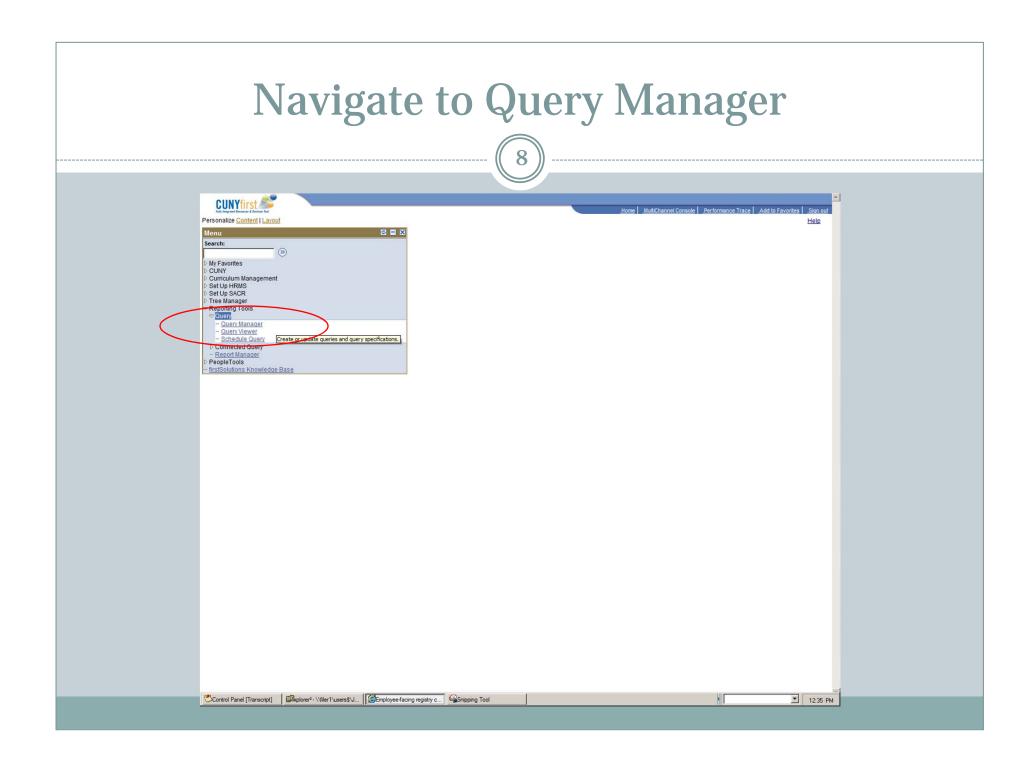
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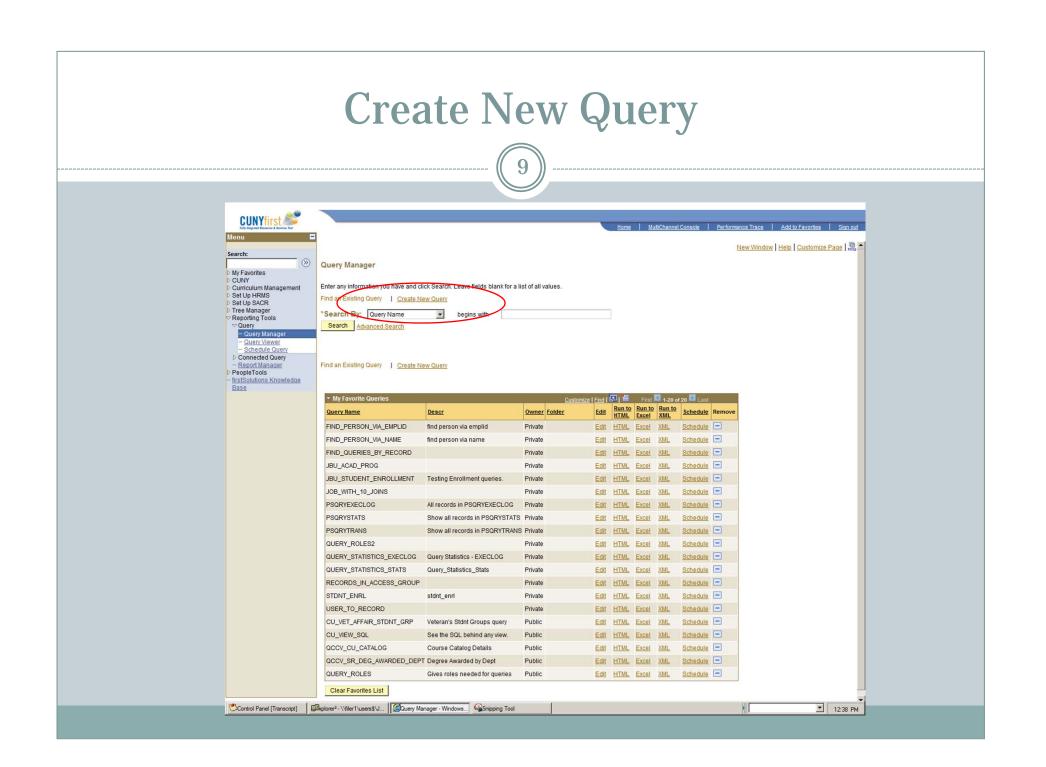
#### **APPLICATIONS & TECHNICAL SUPPORT MANAGER**

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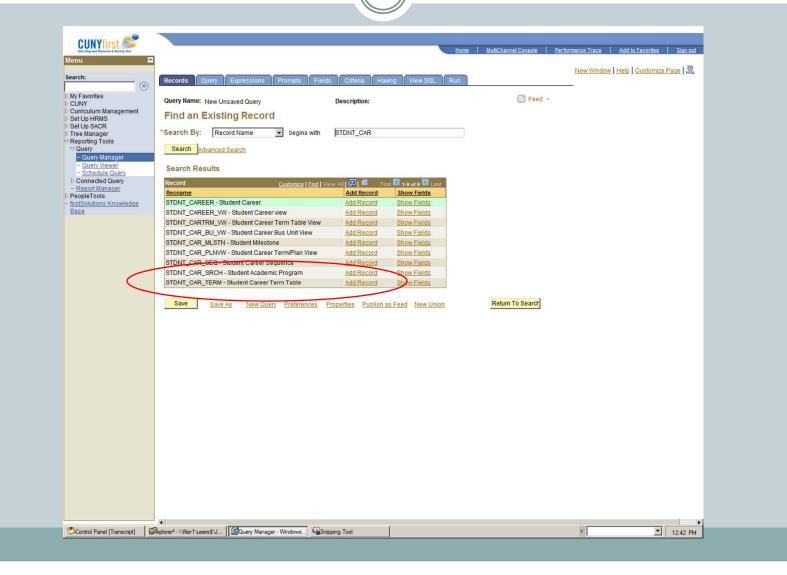
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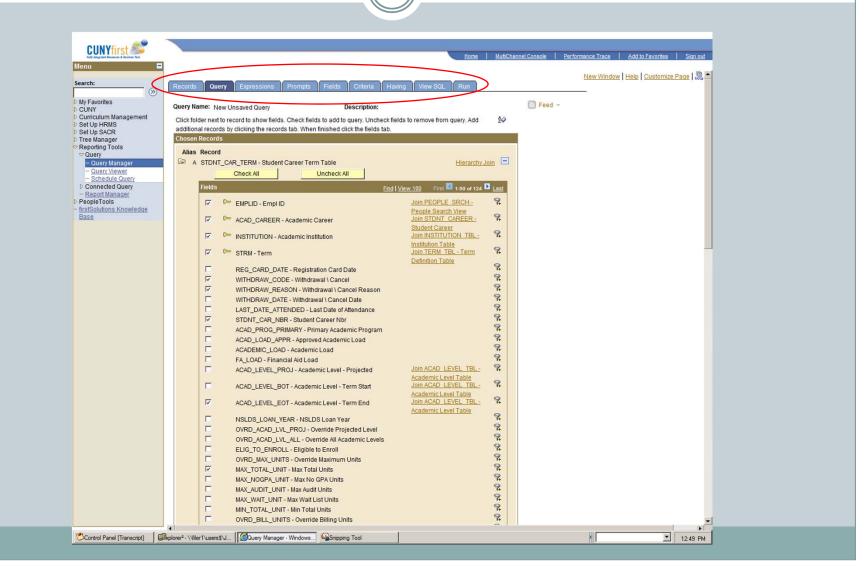
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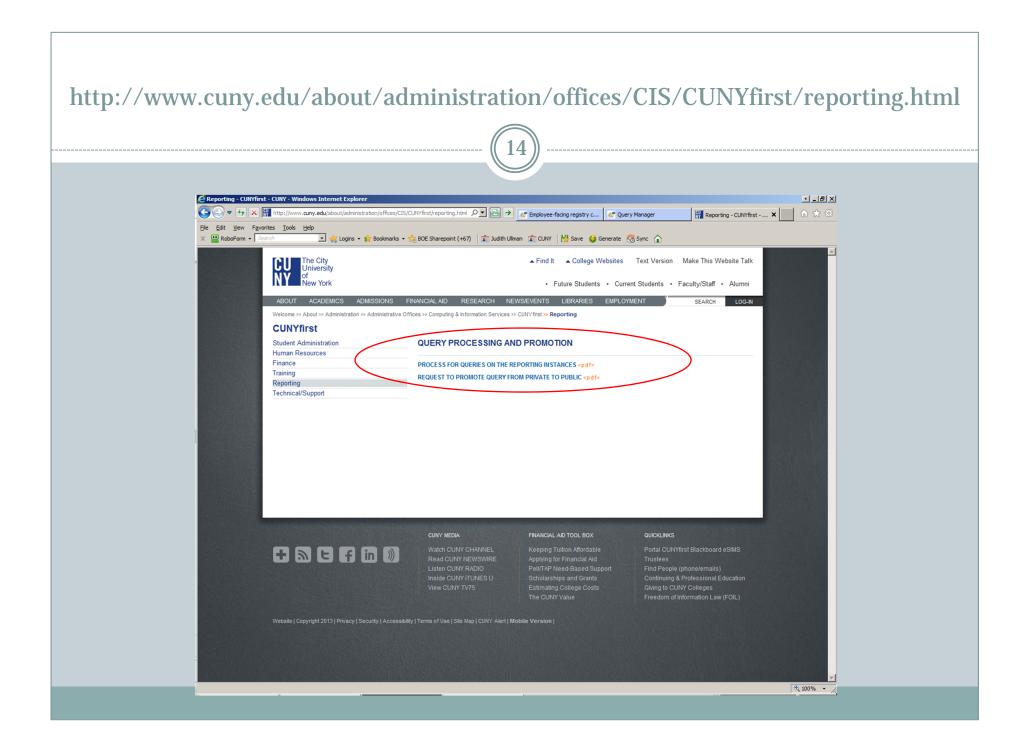
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	LAST_DATE_ATTENDED - Last Date of Attendance		74 74	
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# Join records, add calculations, provide prompts, filter records, group, sort, and more





# **Reporting Instances Summary**

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#### Advantage

• All CUNYfirst FIN, HCM, and CS data are available

#### Disadvantages

- Data are not refreshed until early morning of the following day.
- PS Query tool only provides columnar output.
- Sharing queries is limited.



#### **JUDITH ULLMAN**

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#### **APPLICATIONS & TECHNICAL SUPPORT MANAGER**

#### **COMPUTING & INFORMATION SERVICES**

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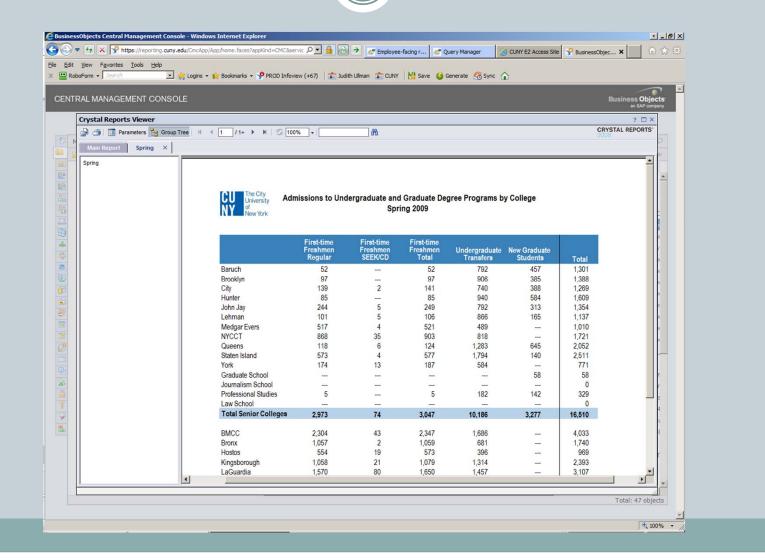
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### Crystal Reports/SQL Developer can also work with the IRDB



# I-806/ADW Summary

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#### Advantage

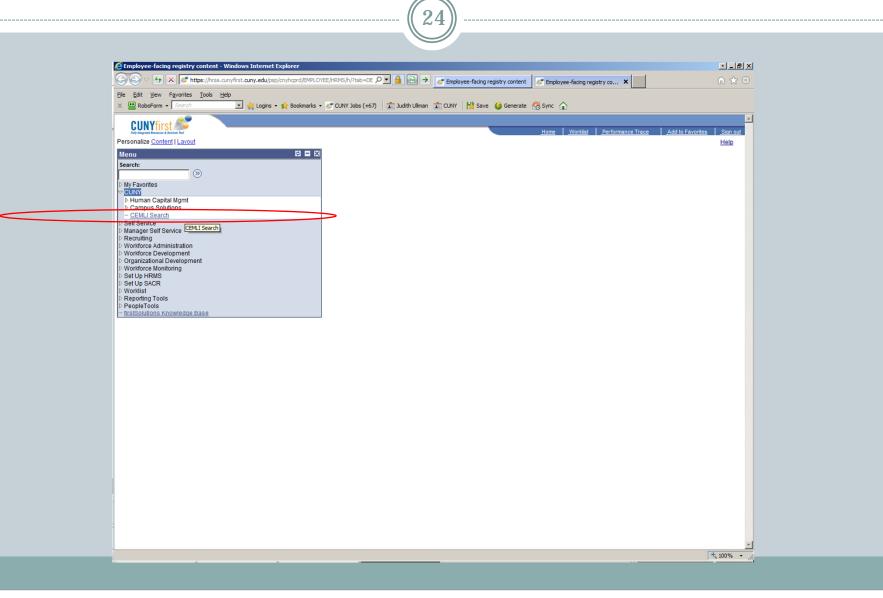
- SQL Developer and Crystal Reports are full-featured, flexible tools
- Reports can easily be secured, scheduled, and shared via the Enterprise Reporting System

#### Disadvantages

- Core, but limited, data are available
- Data are one day old



#### Available from all CUNYfirst instances



### Search for reports and queries

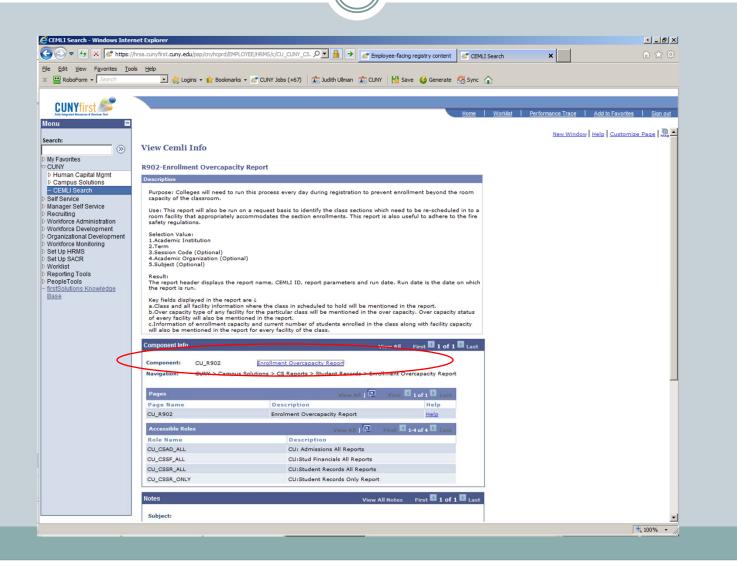
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#### View information and run



# **CEMLI Search Tool Summary**

28

#### Advantages

- One-stop shop for reports and queries
- Search capabilities
- o Provides access information

### • Disadvantage

• Getting populated slowly

# I-805 Extract

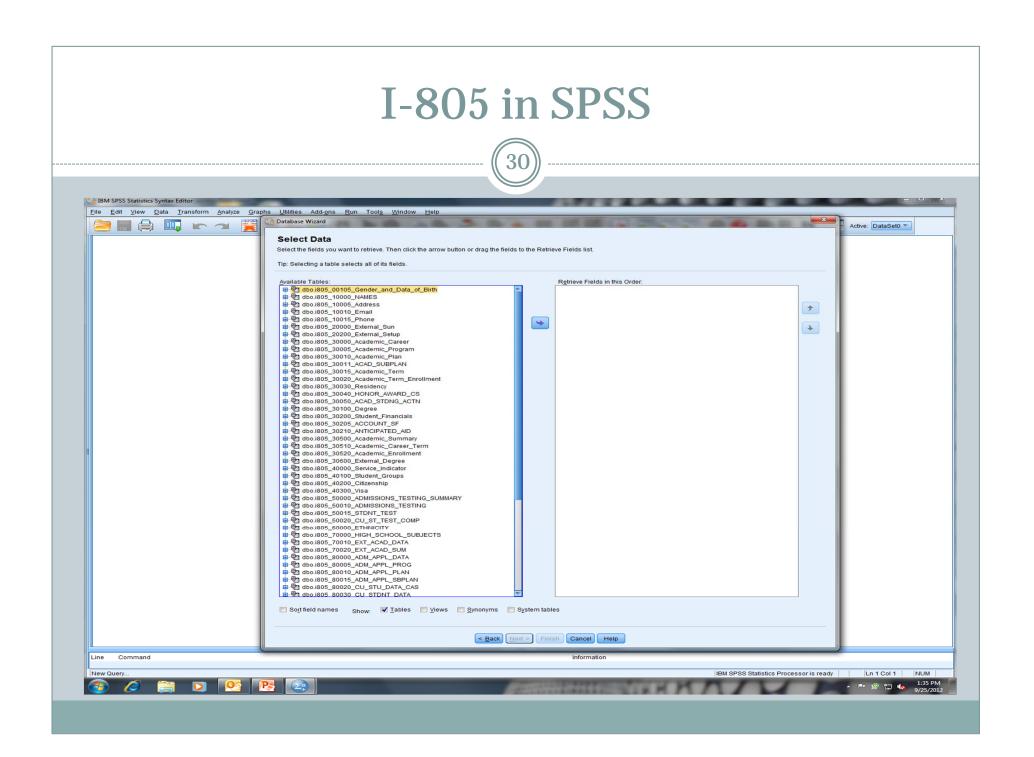
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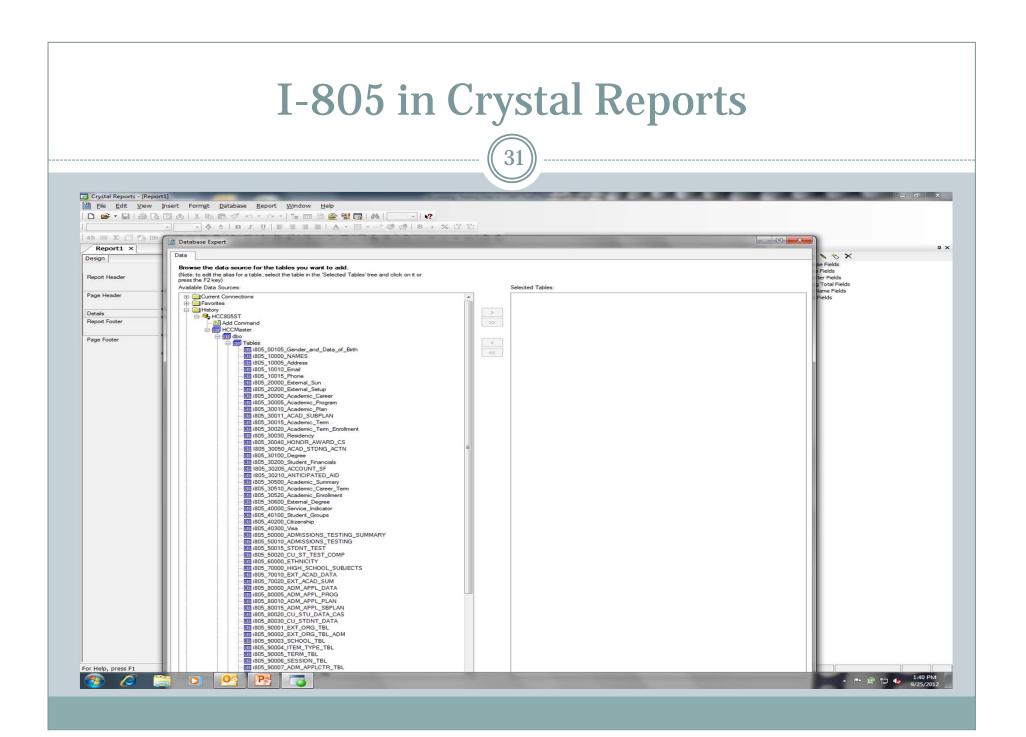
29

#### INSTITUTIONAL RESEARCH AND ASSESSMENT MANAGER

OFFICE OF INSTITUTIONAL RESEARCH AND STUDENT ASSESSMENT

**HOSTOS COMMUNITY COLLEGE** 





### I-805 Data View in SPSS

32)

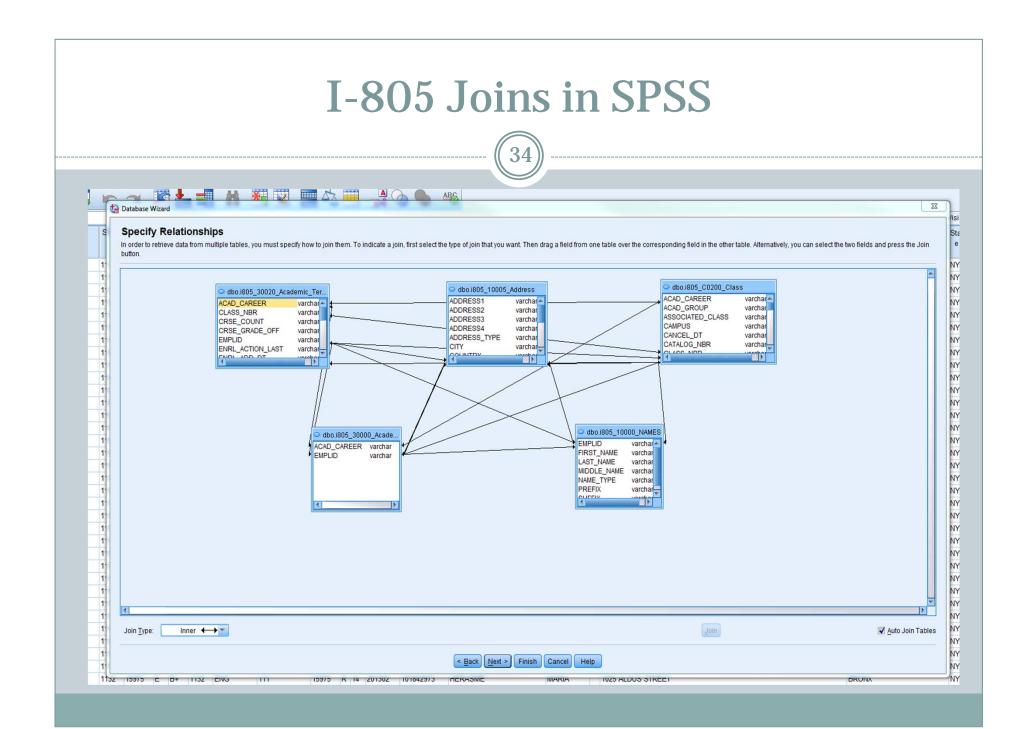
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678	10852841	CPE	CPETW	10/10/2006	26.00	FAIL	0	0	
679	10852841	CUNY-ESSAY	WE1	03/07/2006	3.00		0	0	
680	10852841	CUNY-ESSAY	WE1	11/09/2005	3.00		0	0	
681	10852841	CUNY-ESSAY	WE1	07/12/2005	3.00		0	0	
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683	10852841	CUNY-ESSAY	WE1	03/29/2005	3.00		0	0	
684	10852841	CUNY-ESSAY	WE1	01/18/2005	3.00		0	0	
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686	10852841	CUNY-ESSAY	WE1	05/17/2004	2.00		0	0	
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699	10852841	CUNY-ESSAY	WE2	12/10/2003	2.00		0	0	-
700	10852841	CUNY-ESSAY	WE2	12/30/2002	1.00		0	0	-
701	10852841	CUNY-ESSAY	WEF	03/07/2006	7.00	PASS	0	0	
702	10852841	CUNY-ESSAY	WEF	11/09/2005	6.00	FAIL	0	0	
703	10852841	CUNY-ESSAY	WEF	07/12/2005	6.00	FAIL	0	0	-
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705	10852841	CUNY-ESSAY	WEF	03/29/2005	6.00	FAIL	0	0	-
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707	10852841	CUNY-ESSAY	WEF	12/10/2004	6.00	FAIL	0	0	
708	10852841	CUNY-ESSAY	WEF	05/17/2004	4.00	FAIL	0	0	
709	10852841	CUNY-ESSAY	WEF	01/15/2004	4.00	FAIL	0	0	1
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711	10852841	CUNY-ESSAY	WEF	12/30/2002	2.00	FAIL	0	0	
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713	13167499	ACT-MATH-3	MPL1	06/09/2009	22.00		0	0	
714	13167499	ACT-MATH-3	MPL2	06/09/2009	32.00		0	0	
715	13167499	ACT-MATH-3	MPL3	06/09/2009	18.00		0	0	-
716	13167499	ACT-READING	RAF	12/11/2010	93.00	PASS	0	0	
717	13167499	ACT-READING	RAF	06/09/2009	69.00	FAIL	0	0	
718	13167499	CUNY-ESSAY	WE1	06/09/2009	4.00		0	0	
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## I-805 Data View in Crystal Reports

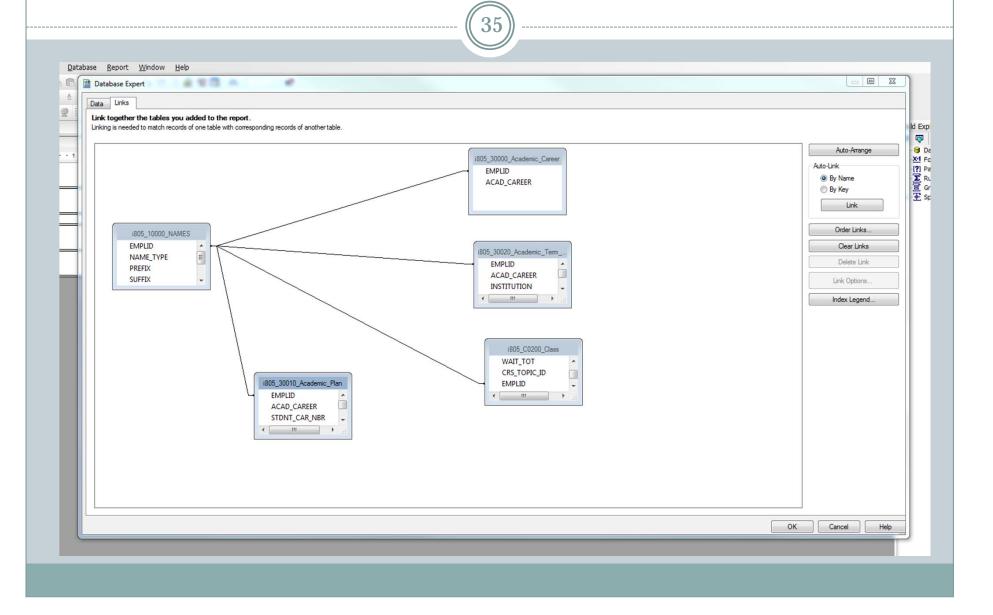
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# I-805 Joins in Crystal Reports



# **Example of SPSS Syntax for I-805**

----- (36) --

* *************************************
<ul> <li>* THIS PROGRAM CREATES A DATA FILE CONTAINING THE MOST RECENT SKILLS TEST SCORES.</li> <li>* THE OUTPUT FROM THIS PROGRAM IS SENT TO THE FACULTY IN ENG AND ESL DEVELOPMENTAL.</li> <li>* COURSES FOR THEIR USE.</li> <li>* THE PROGRAM GETS THE TEST DATA, MATCHES IT TO COURSE INFORMATION, AND STUDENT NAMES.</li> <li>* IT IS A THING OF BEAUTY.</li> <li>* ***********************************</li></ul>
* The initial part of the program accesses the I-805 file and extracts the most recent test information for .
* all students, regardless of their enrollment status in the current term.
* The data are aggregated to a single record containing the most recent skills test information for the students.
GET DATA /TYPE=ODBC /CONNECT='DSN=HCC805ST;Description=I085 CUNY First Extract:UID=;Trusted_Connection=Yes;APP=IBM'+ 'SPSS Statistics;WSID=B4070014229RG;DATABASE=HCCMaster' /SQL='SELECT EMPLID, TEST_ID, TEST_COMPONENT, TEST_DT, SCORE, SCORE_LETTER, EXT_ACAD_LEVEL, '+ 'PERCENTILE FROM dbo.1805_50010_ADMISSIONS_TESTING' /ASSUMEDSTRWIDTH=255. CACHE. EXECUTE. ALTER TYPE ALL(A=AMIN). DATASET NAME DataSet1 WINDOW=FRONT.
frequencies variables = test_id test_component score_letter.
string testvear (a4) testmon (a2) testday (a2) testdate (a8).
compute testwear = substr (test_dt, 7,4). compute testmon = substr (test_dt, 1,2).
compute testday = substr (test_dt, 4,2).
compute <u>testdate</u> = <u>concat</u> ( <u>testvear,testmon,testday</u> ). frequencies variables = <u>testdate</u> .
sort cases by emplid test_id test_component testdate.

# I-805 Summary

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### Advantages

- Easy access using SPSS, Crystal Reports, Access, etc.
- Saving SPSS syntax allows quick programming.
- Plethora of data available.

- Can be difficult to navigate:
  - need to learn table content, variables;
  - o joints can be very tricky, relationships between tables not intuitive.
- Up to 24 hour lag to update.
- Only a few terms of data available.
- Need to obtain access from IT department.



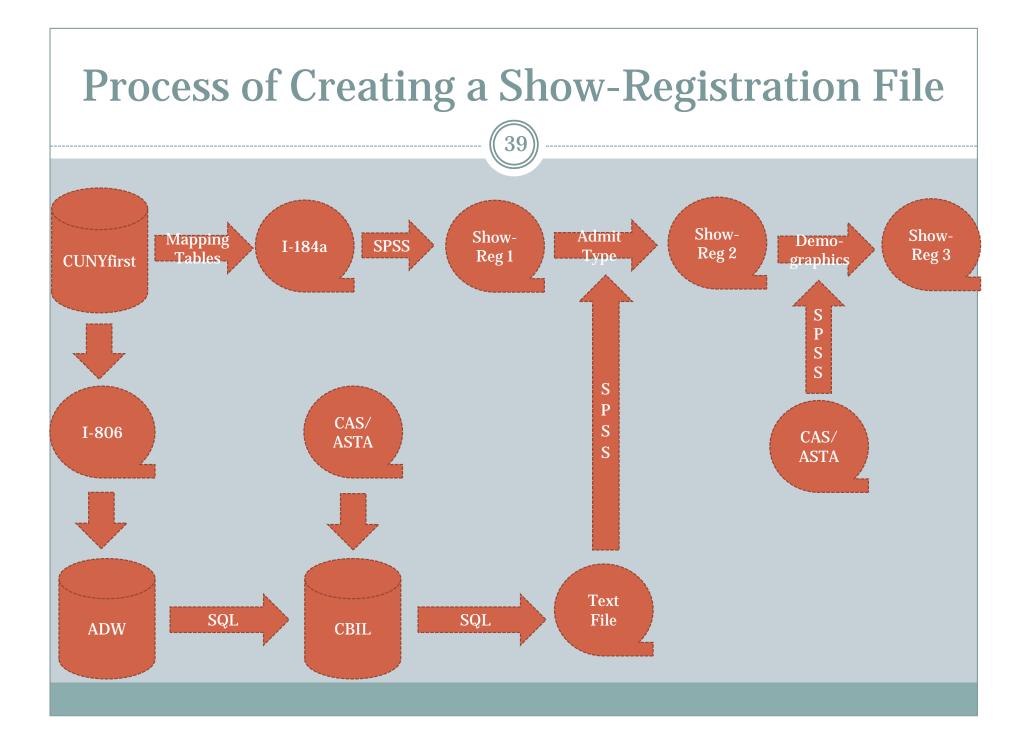
#### **ARIEL COHEN**

(38)

#### MANAGER OF STUDENT INFORMATION

#### **OFFICE OF INSTITUTIONAL RESEARCH & ANALYSIS**

CUNY CENTRAL OFFICE



# I-184a Summary

### Advantages

- One record per student, career, institution, and term.
- Large set of student demographic, enrollment, performance, tuition, and graduation data.

- Cannot be run for all institutions overnight.
- File is extremely large (32,000 columns).
- Layout not optimal for degrees granted.
- Computed fields are not dependable.
- Difficult to get modifications.

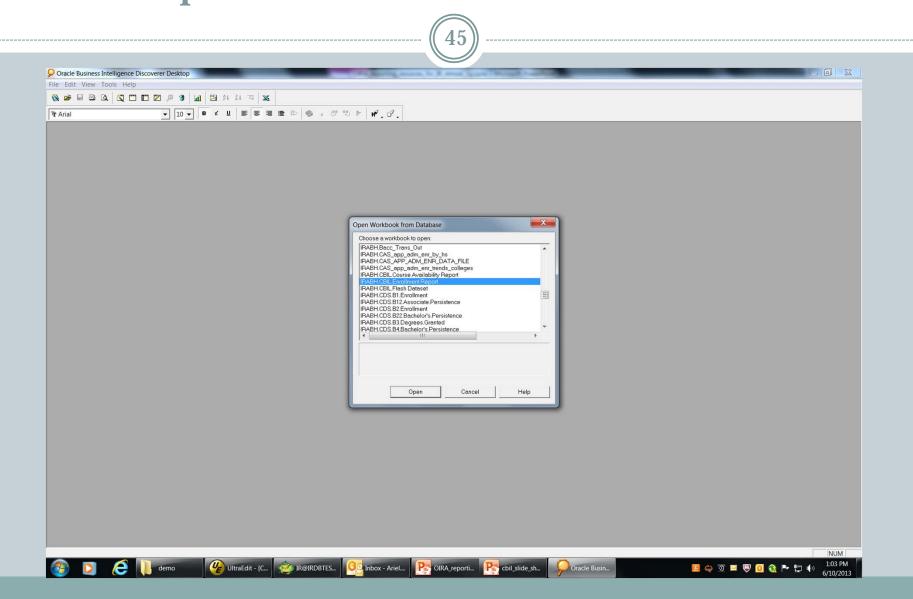
# CBIL **CUNY Business Intelligence Lite** 41 **ARIEL COHEN** MANAGER OF STUDENT INFORMATION **OFFICE OF INSTITUTIONAL RESEARCH & ANALYSIS CUNY CENTRAL OFFICE**

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NY of New York	WELCOME TO T	HE CUNY EZ ACCES	S SITE!	
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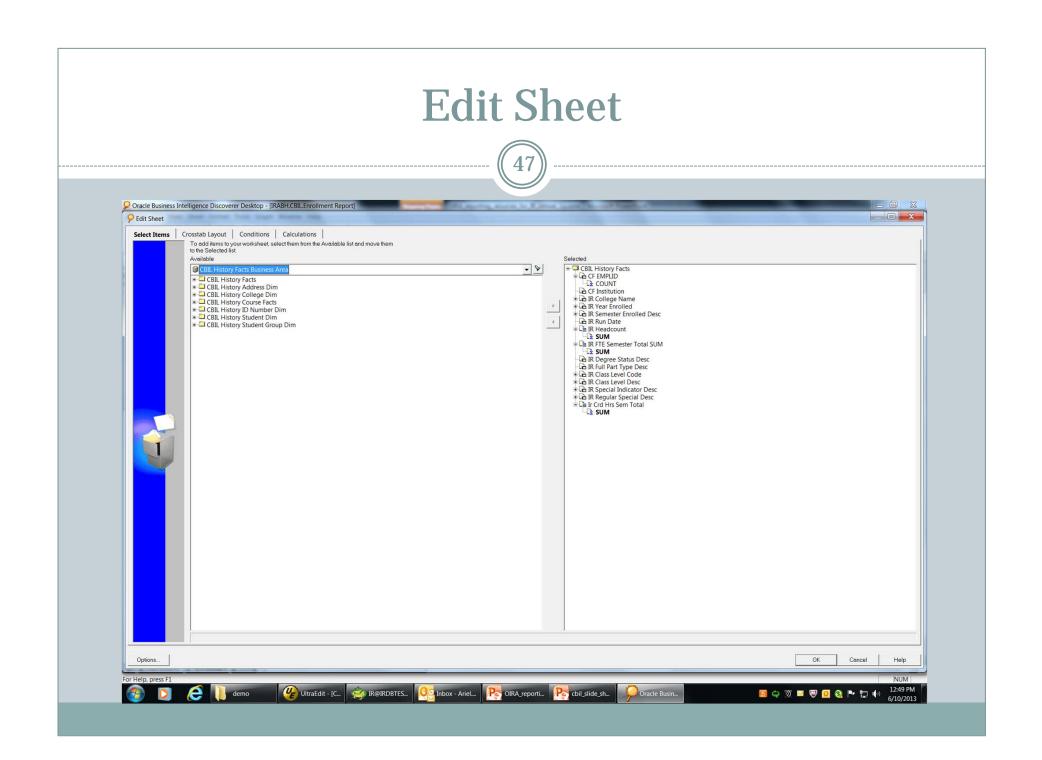
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	elligence Discoverer Desktop
9 Workbook Wizard	
	This wizard will help you open an existing workbook or create a new one, so you can quickly retrieve information from the database.
	What do you want to do?
	Create a new workbook           Open an existing workbook
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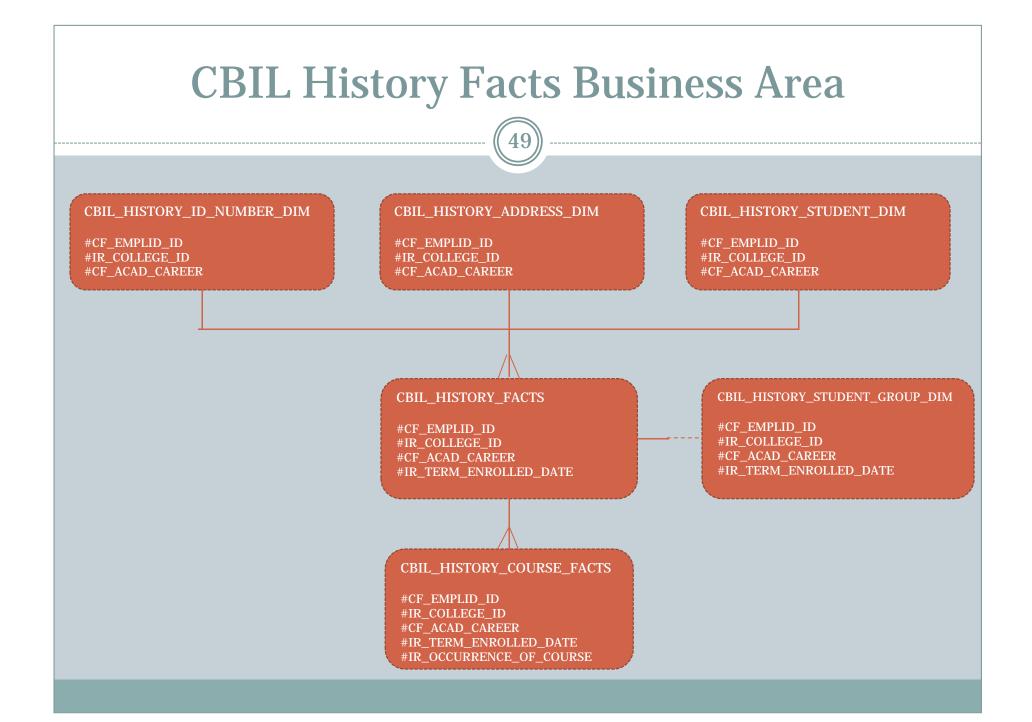
# **Open Workbook from Database**



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3,319 46,218 3,082 2,962 738,298 49,233
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1,599 227,068 15,143
4,561 965,366 64,375 27 434 29
53 727 48
80 1,161 77 281 19
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361         1.932         129           434         2.545         170
514 3,705 247
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1,663 22,893 1,901 1,663 22,896 1,901
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IR Class Level Desc IR Degree Status Desc		
IR Full Part Type Desc IR Regular Special Desc		
IR Special Indicator Desc		



# **CBIL Summary**

50

### Advantages

- Data model is similar to IRDB.
- Meaningful categories such Type of Admission and Degree Pursued are computed in ways consistent with census data.
- Oracle Discoverer facilitates both canned and ad-hoc reporting.

- Data are not refreshed until noon of the following day.
- Limited set of enrollment data available.

# IRDB Institutional Research Database

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**CUNY CENTRAL OFFICE** 

# **IRDB Summary**

52

### Advantages

- Census enrollment data going back to 1990
- Admissions, skills, and financial aid data.
- Data model facilitates reporting of trends and outcomes.

- Steep learning curve.
- Difficult to introduce new elements into data model.
- Delays in finalizing and loading census data.

# **Future Reporting Resources**

#### MARK CASAZZA

53)

#### **DIRECTOR OF ACADEMIC INFORMATION**

#### **OFFICE OF INSTITUTIONAL RESEARCH & ANALYSIS**

**CUNY CENTRAL OFFICE** 

# **Limitations of Current Approach**

54

- CUNYfirst Reporting Instance and Interfaces
  - CIS resources are still focused on CUNYfirst rollout.
  - Interfaces (extracts) are redundant and difficult to modify.
  - Query Manager has limited functionality.

### Independent campus-based BI Solutions

- Numerous IR offices tackling BI challenges in isolation.
- Potential for increased inconsistencies in data definitions.
- Significant duplication of work when working independently.

# Limitations of Current Approach (cont'd)

55

### • IRDB and CBIL

- CBIL does not meet all campus needs.
- Oracle Discoverer has limited querying, presentation and analytical options.
  - **×** It has also been depreciated with the current version of Oracle.
- IRDB and CBIL data are not web accessible or structured for drilling through/across dimensions or the representation of time.

# **Future Data**

56

- Improved ELT (extract/load/transform) process
  - Provide access to CUNYfirst data in a more timely manner.
  - Eliminate static extracts from the data flow.
  - Integrate current data with census data in near real-time.

#### Flexible data models

- Conform current and census data and work toward eliminating data "silos" and increasing re-usability.
- Create the ability to integrate new data and expand the range of possible analyses.
- Collaborate with colleges to assess current and future needs for reporting and analysis

## **Future Data Uses**

57

Greatly expanded end-user functionality enabling:

- o intuitive ad-hoc queries
- o scheduled reports
- o data visualization
- o self-service reporting/analysis
- sharing analyses among various stakeholders
- o increased usability expanding usage and access to data
- interactive executive dashboards allowing the campus community to interact with data on their own schedules rather than reporting cycles.

# **General Project Plan**

58

- Build required new skill-sets internally utilizing training and external expertise.
- Collaborate with colleges to establish a process for gathering user requirements.
- Migrate census and current data into models that allow for flexible reporting and analysis.
- Make data available through Oracle Business Intelligence on web <del>and mobile</del> browsers.